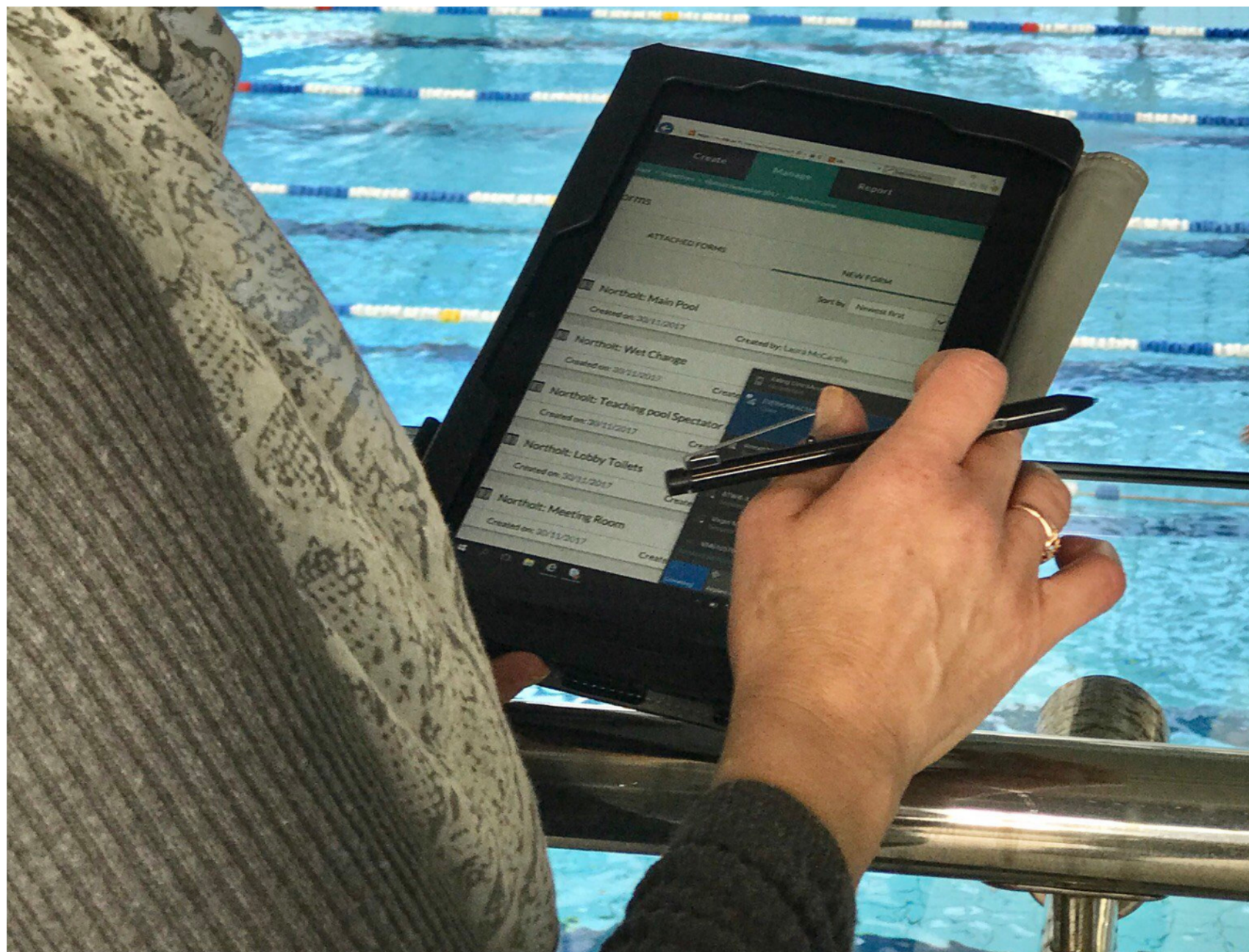




LEISURE SERVICES MONITORING

THE CHALLENGES

Local authority leisure departments are responsible for ensuring leisure centres across the UK are run smoothly and maintained to a high standard. Faced with budget cuts and reduced staffing, the objective to increase memberships and drive improvements in quality start to become unachievable. Whether operations are kept in-house or outsourced, the use of smart technology helps focus where time and effort should be spent.



THE SOLUTION: A HIGHLY CUSTOMISABLE ONLINE PLATFORM

- **Submit inspection and statutory compliance form templates** using any device and attach photos and videos as evidence in the tamper-proof audit trail.
- **Tasks are automatically sent** to General/Duty Managers with rectification periods defined by you. Task reminders help managers stay on top of their workload.
- **1,500+ form templates** to choose from including customer satisfaction surveys, condition surveys, mystery guest questionnaires and much more.
- **Real-time reporting capability** giving you access to data you never had before to help you allocate time and money in your lowest performing areas.
- **Visualise your data in any format** including tabular reports, bar charts, pie charts, heat maps and more.

WORKLOAD REDUCED BY 40%

"We've been using Tillr since 2017 to undertake our monthly site inspections in the Royal Borough of Kingston. A fantastic and efficient system, wish I had use of it many years ago!"

Since using Tillr I've been able to make 100% of my inspections paperless. If I log any issues the Operations Manager & General Manager of the site is notified of actions, immediately – that feature alone has reduced my workload by about 40%.

Though the best thing for me is the ability to take photos and attach them to the inspection. This has enabled me to keep everything in one place, have easy access to files/photos, and cut out several hours a week of chasing actions across all my sites."

Sue Gregory-Johnson,
Facilities and Leisure
Contract Manager at The
Royal Borough of Kingston